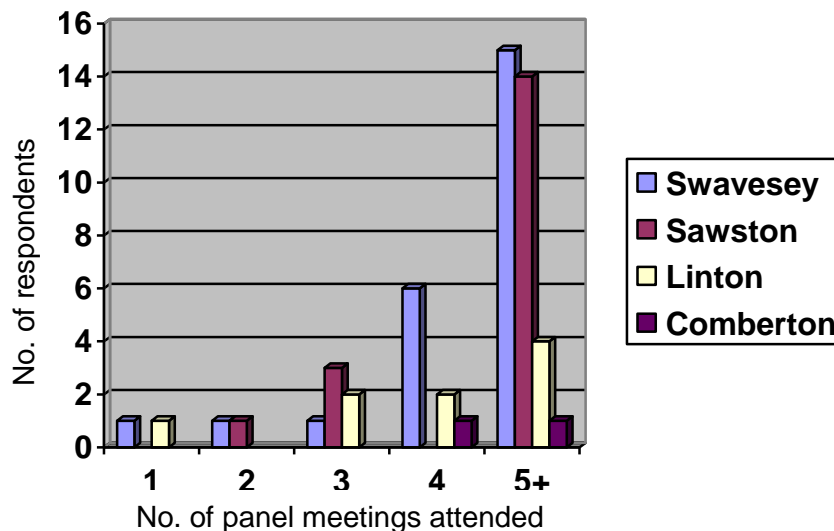


## South Cambridgeshire Neighbourhood Panels Consultation August – October 2009

### Questions for all respondents

#### Which panel do you attend and how many panel meetings have you attended?

Table showing number of people responding to the consultation and number of panel meeting they have attended (by panel area):



In addition, 49 people in the Swavesey neighbourhood and 1 person in Histon neighbourhood, all of whom had not attended any Panel meetings, were questioned through face-to-face surveying in the community or responding to the online survey.

#### How much do you agree or disagree with the following statements?

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Attended	Did Not Answer
Neighbourhood panels give me a chance to agree local policing priorities for my neighbourhood	0	2 (1 = Sw) (1 = Sa)	29	20	50	2
Neighbourhood panels enable me to play an active role in helping to make my neighbourhood safer	0	1 (1 = Sw)	36	15	50	1
Neighbourhood panels provide an opportunity for me to meet local police officers	0	0	27	23	50	3

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Not Attended</b>	<b>Did Not Answer</b>
Neighbourhood panels provide an opportunity for me to meet local authority representatives	1 (1 = Sw)	11 (5 = Sw) (3 = Sa) (2 = L) (1 = C)	31	9	50	1

**Key:**

Sw – Swavesey

Sa – Sawston

L – Linton

C – Comberton

**Would you like any of the following topics to be covered as well?**

Comberton and Histon have not been included in the data due to the small number of respondents resulting from the consultation not having been launched in these neighbourhoods.

<b>Topic</b>	<b>Swavesey* (24)</b>	<b>Swavesey** (49)</b>	<b>Sawston (18)</b>	<b>Linton (9)</b>
Community facilities	4	22	6	0
Consultations (relevant to the local area) by the local authorities and police	12	11	13	3
Crime prevention advice	13	17	14	5
Dentists, GP surgeries and hospitals	0	3	2	0
Health and wellbeing	1	2	1	0
Illegal trading	16	4	12	2
Information about how to access local services	3	9	6	0
Licensing e.g. events, premises	8	6	7	3
Parking issues	13	15	13	6
Traffic management	15	18	12	4
Transport	4	13	7	1
Waste and recycling	2	16	3	1
Youth facilities	6	24	6	5

\* Respondents who have attended at least one meeting.

\*\* Respondents who have not attended any Panel meetings.

**Would you welcome the opportunity to have hot topic items on the agenda?**

Comberton and Histon have not been included in the data due to the small number of respondents resulting from the consultation not having been launched in these neighbourhoods.

Response	Swavesey* (24)	Swavesey** (49)	Sawston (18)	Linton (9)	TOTAL	TOTAL minus**
Yes	19	38	13	6	76	38
No	3	11	3	1	18	7
Did not respond	2	0	2	2	6	6

\* Respondents who have attended at least one meeting.

\*\* Respondents who have not attended any Panel meetings.

**Do you think that the name 'Neighbourhood Panel' describes what the meetings are about?**

Response	Swavesey* (24)	Swavesey** (49)	Sawston (18)	Linton (9)	TOTAL	TOTAL minus**
Yes	17	10	14	4	45	35
No	6	14	3	4	27	13
Did not respond	1	25	1	1	28	3

\* Respondents who have attended at least one meeting.

\*\* Respondents who have not attended any Panel meetings.

**If no, do you have any suggestions?** (all responses recorded below)

"I think Forum would be more appropriate, it suggests a more open, inclusive meeting/discussion"

"Community Concerns Forum"

"Forum is better"

"Neighbourhood Consultation Group"

"Neighbourhood Forum is better"

"Community meetings"

"Bit of a vague title"

"Community Cohesion"

"Neighbourhood Forum would be better"

"Neighbourhood Forum - more descriptive"

"Neighbourhood Policing Panel"

"Forum would also be good"

"I'll have to have a think about that, but anyway I think the concept is due to evolve"

"The word "neighbourhood" is misleading - "south Cambs (South East) would be more appropriate"

"Police Neighbourhood Meetings"

"Neighbourhood Policing Forum / Surgery"

## **Questions for Attendees Only**

**What aspects of the Neighbourhood Panels do you like?** (all responses recorded below)

### Swavesey

"The contact and dialogue"

"Information for our own neighbourhood watch meetings."

"Contact with others in relation to police matters"

"Chance to air our residents views in a constructive way"

"Hearing from the police and an opportunity to ask them questions"

"Being able to talk about local issues and getting immediate response."

"Hearing the police views of the area & how Neighbourhood Watch is helping"

"They provide opportunities for elected representatives (and others) to explain what issues affect their communities."

"The interaction between the police and the public"

"Interaction between police and public so all are singing from the same hymn sheet."

"The ability to influence police priorities in Swavesey"

"Direct contact with the Police and ability to raise and discuss crime related issues"

"Friendly informal discussions usually with good results."

"Opportunity to discuss problems and consult on possible solutions"

"The attendance from the communities and hearing how problems are dealt with"

"Chance to voice our concerns directly to police and communicate with other parishes."

"A forum for neighbourhood issues. Opportunity to hear about issues in neighbouring villages."

"Meeting other parish councillors from the surroundings area"

"The opportunity to gain a wider picture as to crime and its effects. The opportunity to understand and provide input into policing"

## Sawston

"This is my second meeting - I haven't had time to form an opinion on this yet."

"Update on police activities and priorities"

"Open discussion between police and village representatives, face to face contact!"

"Allows police and public alike to appreciate each others 'side'. To an extent replaces on-street contact"

"Open discussions. Police / council attend."

"Informality combined with good structure to the meetings. An opportunity to put a face to a name."

"Meeting the police and sharing information on criminal activity in the area. Setting priorities."

"Setting priorities, meeting the police"

"Opportunities to follow up individual aspects of policing in area."

"Dialogue with our local police team. Clear and straight talking from the police and manager. Covers relevant issues and is useful"

"Face to face meetings with our local officers of all ranks"

"All of it gives opportunity to meet all parts of Cambs."

"All of them"

"Meeting between police. LA and public, in a structured, yet informal way"

"All"

## Linton

"Opportunity for a update on crime and policing in the area"

"Meeting officers, parish councillors and, generally, the openness and willingness of the police representing to discuss matters."

"The opportunity to speak to the local inspector"

"The opportunity to voice concerns"

"Direct discussion with police"

## Comberton

"Exchange of views and ability to identify issues"

"Hearing what are the local policing issues and having some input. The convenor of these meetings is very good. I'm not so sure the police officers are that interested."

**What aspects would you like to change? Where possible please describe how these changes should be made.** (all responses recorded below)

Swavesey

"I wonder if it would be better to focus panels on smaller areas e.g. split the panels from a parish council view there are fewer panels but more focused. I would not widen the agenda."

"Danger of diluting importance of policing content if meeting widened"

"Would help to have discussion with District Council"

"The format is good. The time-keeping is excellent. Any changes should not be allowed to detract from that."

"Nothing"

"Too much time is spent on going over the previous actions leaving insufficient time to discuss current problems"

"Having a consistent County and District Council representation, in order for issues linking police items and local authority items. CDRP representation and more info on how the CDRP can assist parishes."

"None"

"Better communication between panel meetings, between police and community. I feel there are other adequate forum opportunities to discuss community issues. This is the only police forum discussion opportunity."

"Less us and them, submission of issues prior to the meeting so that responses may be given rather than taken away."

"More input and presence from district council. Opportunities to put other issues forward i.e. highways, youth, environmental health etc"

Sawston

"Same as above."

"None at the moment"

"See recent emails to the police!!"

"The police sometimes get unjustified criticism as we are not aware of who we should be directing comment to e.g. speeding in Stapleford. At the next meeting it would be good to meet the faceless bureaucrat."

"If you use the large hall at SVC then you could do with some mikes."

"Limit time for individual responses and stop the Councillors going on and on and promoting themselves and peripheral bits. Give more publicity to the meetings and encourage

individuals to attend. We individuals do not always agree with our parish/district/county Councillors who try and say they are representing village opinion.”

“I would really like these meetings to be much more of a catch-all by more effective visible village advertising.”

### Linton

“Less going over old ground and more time for attendees to put points across.”

“The geographical area of the panel is not very convenient”

“Horningsea is very remote from the rest of the "neighbourhood””

### Comberton

“Domination of proceedings by one group, e.g. Cambourne residents attend in large numbers Perhaps these should be publicised more widely to the general public - I suppose the PCs should be doing this better.”

## **Questions for Non-Attendees Only**

### **What would encourage you to attend a meeting?**

“Most of what you have mentioned”

“The pooling of information, resources and enthusiasm”

“I have never heard of it before”

“Never heard of them before.”

“Didn't know you existed”

“Not been to any. I think it's a good idea to get different community groups interacting on issues”

“Just the chance to have a say”

“I don't really think I'd go, but if I heard that it actually made a difference I might.”

“Nobody knows about them. I'm quite a community person and I've never heard of them. You need to get into the parish magazines.”

“Time - 7.30 ish, needs to be nearby and not too formal.”

“Time after 7.30pm, local venue”

“Nothing ever changes, it's not the council or police's fault, but decisions are made by central government, and these meetings won't change anything.”

“I wouldn't have time, I'm a shift worker doing a degree, with kids.”

“8pm would be a good time”

"I probably wouldn't go along. I'd say you should advertise in local paper, but there aren't any now anyway."

"Advertise on lamp posts"

"You need to contact people through clubs such as the Varrier Jones club and not just advertise through them, but have a chat with them. There's also a disability group that meets once a month, speak to them."

"I would go if I could, time would need to be 7 or so. Would need to be able to walk there - perhaps Plouhmans Hall."

"Advertise better, meetings need to be very local"

"Shop and magazine advertising. Feel like being bold and would like to be heard. Not welcoming to young people. More outreach work."

"Timing would be an issue for me as I have 3 children. If it was an important issue that affected my family in some way I would attend and have my say."

"Better advertising - with tea and biscuits, possibly do one at school and invite all OAPs. Focus different groups."

"Day time meetings"

"Where are your meetings advertised? This is the first I've heard of such a public meeting in my village and I've lived here 9 years."

"Hold locally, convenient time and advertise it"

"Venue, timing and content of meeting. Would prefer local venue and evenings."

"I've heard of panels but feel it's like ticking boxes, peoples expectations need to be managed. Services need to be honest about what can and can't be changed. Don't set expectations too high. There are already opportunities to raise issues through Parish council, but although stuff is raised, action doesn't always happen."

"Better inform parents that it exists"

"More advertising of you please?"

"I had not heard of this until your survey came round. Clearly need to be better advertised / promoted"